

Porsche Approved Warranty

Your rights under the Consumer Guarantees Act

The Consumer Guarantees Act 1993 sets minimum standard guarantees for goods/products and services bought for personal use. It provides that products sold to consumers come with a guarantee of “acceptable quality”, which means that the products must:

- » be fit for their purpose (do all the normal things that people would expect them to do);
- » be durable for as long as most people would expect them to last;
- » be free from minor and major faults; and
- » do what You the consumer have been told they do.

If You as a consumer have a **serious** problem with a product, you have the choice between a refund, replacement, repair, or compensation from the business that sold you the product, as long as you comply with certain requirements.

If You have a problem with a product that is **not serious**, the business that sold you the product can choose to refund, repair or replace it with products of identical type, as long as you comply with certain requirements.

If the business that sold you the product chooses to refund, repair or replace the goods, it must be done in a reasonable time, otherwise you can ask for a refund.

If you would like more information on your rights and remedies under the Consumer Guarantees Act, please refer to the Commerce Commission's fact sheet on extended warranties available at: <http://www.comcom.govt.nz>.

This Policy is designed to provide you with certainty by helping pay the costs of unforeseen mechanical breakdowns, and to reduce inconvenience to you by getting you and your vehicle back on the road as quickly as possible. This Policy does not affect or limit your rights under the Consumer Guarantees Act but provides benefits over and above the Act's guarantees. In summary, subject to the terms of the Policy, these additional benefits include (but are not limited to):

- » The Policy gives you the peace of mind of knowing exactly how long the cover applies, what benefits you are entitled to, and how to make your claim to ensure it can be settled promptly.
- » If your vehicle breaks down or suffers a fault, we are just one phone call away (24 hours a day, 7 days a week) to assess the problem and help you get back on the road quickly with the least inconvenience.
- » No matter where you may break down, our network of Official Porsche Centres will assist you.
- » You are also entitled to Porsche Roadside Assistance benefits (including flat battery, flat tyres, key replacement / vehicle lockout, and out of fuel assistance) 24 hours a day, 7 days a week.
- » Allowances for accommodation or care hire/transport costs if you as the owner/driver breakdown more than 100km away from your home and your vehicle is unable to be used for at least 24 hours due to the repair work required.

Cooling off period

You can cancel this Policy **within 14 days** after the date on which You received a copy of the Policy by giving Us notice of cancellation. In addition, if We have failed to comply with Our disclosure requirements relating to extended warranty agreements under the Fair-Trading Act 1986, You may cancel at any time. In any case where you are entitled to cancel this Policy, you can give us notice of cancellation by phoning us, notifying us in writing by post or email, or in person by visiting Our office. Upon cancellation within this 14-day cooling off period We will provide you with a full refund of the premium you have paid.

Benefits of the Porsche Approved Warranty:

- » Coverage for Porsche vehicles up to 15 years old*
- » Worldwide validity
- » Redeemable in every Official Porsche Centre.
- » Optional duration: 12, 24 or 36 months
- » No mileage limit within the warranty period
- » All component repairs are covered without excess, including parts and labour (excluding stated wear and tear items)
- » Only Porsche Genuine Parts are used
- » The warranty and the ability to extend the warranty within the age and mileage limits is fully transferable provided the car is sold privately
- » Complimentary Porsche Roadside Assistance
- » Complimentary mobility during warranty repairs

*The warranty is not transferable to licensed motor vehicle dealers acquiring the vehicle for the purpose of resale, rental car entities or businesses whose purpose is transporting passengers.

Exclusions

Like your car, we want to ensure your Porsche Approved Warranty also stands for reliability and trust. It removes any doubt regarding coverage of defects as your vehicle ages. We believe it provides complete peace of mind that the quality of your Porsche is guaranteed and maintained with very few exclusions (wear and tear exclusions as listed below)

The following wear and tear components or units of a vehicle are excluded:

- » Spark plugs, drive belt including drive belt deflection roller and tensioner
- » Clutch disc and pressure plate
- » Shock absorbers, tyres, tyre sealant, Porsche Dynamic Chassis Control (PDCC) reservoir
- » Brake pads, brake discs and wear sensors
- » Wiper blades
- » Refrigerant gas
- » All bulbs (except Xenon and LED lamps), fuses, batteries
- » Wiper blades, floor mats, fire extinguisher
- » Visual and acoustic defects, rattles
- » All filters, fluids, oils and greases

As a Porsche ages, it might undergo visual and acoustic changes without affecting its functionality (e.g., cracks in the leather). Visual and acoustic concerns and the wear and tear items listed above are excluded from the warranty extension and should be attended to during normal scheduled servicing and maintenance.



How to extend your warranty

Provided your vehicle passes the technical inspection, extending your warranty is easy. Simply contact your Service Consultant at your preferred Official Porsche Centre. If you have recently had your Porsche serviced at an Official Porsche Centre, your Service Consultant may even be able to extend your warranty over the phone without the need for an additional inspection.

If your vehicle's policy has expired, provided the ownership of the vehicle has not changed, the policy can also be extended once the vehicle has passed the technical inspection and any faults detected repaired using Porsche Genuine Parts.

If you have any questions about the Porsche Approved Warranty, your Porsche Centre will be happy to answer them at your convenience and is looking forward to your visit!

[Click here for current Extended Warranty Conditions & Pricing.](#)